

Terms & Conditions

These terms & conditions contain important information, please read them carefully. The use of this ticket and entry onto the site shall constitute an acceptance by the holder of these terms & conditions and imply an undertaking on the part of the holder to observe them.

In the event of any breach of these terms & conditions, the organiser reserves the right to refuse admission, eject the holder or to confiscate any offending articles. In the case of any breach, there won't be a refund of any kind.

On The Hill Festival shall have no liability for any loss, injury or damage sustained within the site.

Official merchandise, food, drink and general provisions will be available from authorised identified vendors within the site. No trading shall be undertaken without the consent of On The Hill Festival. Anyone abusing this will be accompanied off site.

Photographic, video or audio reproduction of artists is prohibited. No professional tape or video recorders, or professional photographic equipment will be permitted on the site without agreement of On The Hill Festival, any breach will lead to offenders being refused entry or accompanied off site.

Ticket holder's consent to their inclusion in official photographic, visual & audio recordings of the Festival as members of the audience.

Conditions of Entry

All persons arriving with a vehicle must have a relevant ticket and park in the designated areas as pointed out by the stewards.

On The Hill Festival reserves the right to refuse admission. Security personnel may conduct security searches of persons entering the site to ensure the safety of the everyone on site and will perform bag searches. Any person who fails to comply with instructions from a steward or other person acting for the management may be refused entry or accompanied off the site. We have the right to search anybody as a condition of entry to our event. Anybody refusing a search will be accompanied off the site. There is a no return policy on those refusing searches.

We have the right to confiscate alcohol to make this an enjoyable event for everyone.

Admission to the site is at the ticket holder's own risk.

Water and non-alcoholic drinks in plastic bottles with unbroken seals are permitted, there will be no alcohol allowed to be brought into the arena. On The Hill Festival have vendors who are permitted to sell alcohol.

Fireworks, smoke canisters or other similar articles are not permitted within the site, any person in possession of such articles may be refused entry or ejected from the site.

No illegal substances may be brought onto the site, any found will lead to the police being called.

Any person taking responsibility for a child on site is expected to monitor their behaviour regularly. If a child under your care is found to be consuming alcohol, committing a crime or guilty of anti-social behaviour, you and the children under your care will be accompanied off site. Similarly. If you are responsible for children on site and your conduct is unacceptable. You and the children under your care will be accompanied off site.

We have the right to confiscate P.A.s, generators, glass and other banned articles. All illegal substances and articles are banned from site.

Lost wristbands cannot be replaced. Anybody found without a wristband is liable to be charged for a replacement or accompanied off site. Anybody found to be wearing a wristband that has been tampered with will be asked to purchase a replacement or accompanied off site.

The organisers reserve the right to evict anybody they feel is in contravention of site rules, licensing conditions or the event policy.

Dogs are not allowed on-site.

Ticket Sales & Refunds

Tickets are sold subject to license.

Once purchased, no refund will be made for any ticket due to change of the buyer's ability to attend.

Tickets are sold subject to On The Hill Festival's right to alter or vary the performances and/or the Festival's time and date if events or circumstances beyond its control are likely to affect it's safe operation without being obliged to refund monies or exchange tickets.

In the event of cancellation due to unforeseen circumstances or events beyond the control of the organisers, a refund will not be available.

In event of a lost, stolen, damaged or destroyed tickets please contact the organiser's- these tickets will be blacklisted and you will be re-issued with a fresh ticket, there will be no admission without a valid ticket. Defaced tickets will not be accepted. When you receive your tickets, please check them carefully.

Children's tickets are for children 16 and under, all children must be accompanied by an adult. Maximum of 4 children per adult. Proof of age for child tickets may be requested at the time of entry or at any time on site.

Gazebos may only be brought to the festival with a gazebo ticket. The gazebo must not be more than 3m x 3m in size.

These terms and conditions will be advertised on the Laund Hill Community Club's website in advance and given to everybody who purchases a ticket on the gate.